

Health and Safety Guidelines COVID-19 - Pinheads Bowling Alley and Final Run Bar & Bistro

If you are unsure or have any questions in regards to the following guidelines, please feel free to contact our Operations Manager, Mark Angel at pinheadsbowlingalley@gmail.com. We are all in this together and we want to ensure open communication so we can all use our facility safely.

Thank you for your continued support during these times and we look forward to having you back for the 20/21 season!

GUIDELINES/POLICIES FOR PINHEADS BOWLING ALLEY AND FINAL RUN BAR & BISTRO

Employee Policies:

- Employees will follow all health and safety regulations as outlined by Work Safe BC and Interior Health.
- Staff will be required to report to management in the event that at anytime they feel cold or flu symptoms.
- Employees will maintain appropriate 6 ft. social distancing from customers and other employees whenever possible.
- Employees must wear a mask at all times when on premises.
- Employees will re-sanitize after every customer interaction and any other appropriate time.
- For further employee policies please see Work Safe BC documentation.

Facility Signage

- Capacity: Regular capacity is 152 persons at one time (75 persons during covid-19 restrictions).
- Washrooms: 1 person at a time allowed in washrooms.
- Sanitizing stations: located in appropriate areas around the venue.
- The bar will become an employee only area.
- Foot Lockers: sanitized after every use.
- Staff working areas: directional floor signage to promote social distancing.
- Mandatory: face masks at all times on the lanes.

Guidelines For Customers

- Customers will be required (no exceptions) to wear appropriate facemasks at all times while using the lanes. Temporary masks will be available for purchase at the front desk.
- Entry/Exit of building: Separate entrance and exit clearly marked.
- Use of directional walkways and traffic flow: all traffic is to use main walkway for entering our building. A separate point of exit will be appropriately signed for exiting our building.
- Guests will be required to follow directional signage where appropriate.
- Front desk transaction: one person/group at a time to collect shoes and prepay for their bowling.
- Assigned seating for bowling or food and beverage: each group will be assigned their own bowling lane, segregated by Plexiglas dividers or the appropriate 6 ft. social distancing guidelines. Groups are to stay at their lane and not walk freely to other lanes and/or walkways.
- Ordering of food/beverage: customers will remain at their assigned area at all times. Servers will approach their table from a 6 ft. distance (where appropriate) to take food/beverage orders. All menus are laminated and will be sanitized after every use. Employees will be wearing masks at all times when on premises.
- Use of restroom facilities: customers can use the walkway to access washroom facilities. Washrooms are one person at a time (women's will have one stall available men's will have one stall and one urinal available). Washrooms are cleaned and disinfected a minimum of once per hour. Washrooms will be strictly for Pinheads Customers only.
- Sanitizing stations: we have multiple sanitizing stations available in our facility. Each station is highlighted with signage and located in areas that allow social distancing.
- End of bowling/departing our facility: servers will take food/beverage payment in the customer's assigned area. Customers are to leave all bowling balls and shoes at their lane and exit the facility using the 'Exit' walkway. Bowling balls, shoes, footlockers and bowling area will be sprayed with disinfectant and cleaned after each use, to ensure every new customer receives clean, disinfected bowling equipment and seating areas upon arrival.

Facility and Cleaning Guidelines

- Staff hand sanitizing: beginning of shift, after a specific task (for example clearing plates from one table or taking payment), between every customer interaction and at the end of every shift.
- General facility: we have assigned employees to clean and disinfect all areas of our facility including; door handles, emergency exits, tables located on walkways, garbage

cans, foot lockers, light switches, etc. This cleaning will be done before, during, and after opening hours.

- Washrooms: Cleaned and disinfected every 60 minutes unless we feel it's necessary to increase the frequency due to washroom traffic.
- Bowling equipment: after every use we will spray with disinfectant all bowling balls, bowling shoes, ball racks, foot lockers and keypads used by the customers. Bowling balls will be sprayed with disinfectant including all finger holes. Shoes will be thoroughly sprayed with disinfectant inside and outside.
- Seating area: after every use, tables and chairs will be cleaned and sprayed with disinfectant.
- Kitchen/cooking area: we have documents available outlining standard cleaning procedures that align with Work Safe BC requirements/guidelines.
- Front desk will be sprayed hourly, but may be attended to more frequently in accordance with customer traffic. Employees must have clean/sanitized hands when using front desk, bar and kitchen.
- Mechanic common areas and tools: Each mechanic is required to clean and sanitize their hands before starting shift. Each mechanic has their assigned tools, in the event they must utilize shared tools they are required to disinfect after use.

Additional Information

- Guests will be required to provide a name and contact details of at least one party member of each group, in order to notify all patrons if an outbreak occurs.
- Work Safe BC Health and Safety Plan (Located at www.pinheadsbowlingalley.com).
- Kitchen health and safety (available upon request).
- For details of approved cleaners, sanitizers and disinfectants used in our facility, please contact Mark Angel at pinheadsbowlingalley@gmail.com.

Thank you for taking the time to learn more about our plan to keep our facility clean and up to all standards set forth by Work Safe BC and Interior Health. We will keep you safe, so you can be focused on having some fun!

Sincerely,

Management Team - Pinheads Bowling Alley and Final Run Bar & Bistro